

Bureau Veritas Services



**BUREAU
VERITAS**

Shaping a World of Trust

CQI-IRCA CERTIFIED-PR328 QMS ISO 9001:2015 Lead Auditor Course

Benefits

On successfully completing the course, students will be able to:

- Audit as per the requirements of ISO 9001:2015 standard
- Understand key elements of ISO 19011:2018 and ISO/IEC 17021 Standards IAF MD 1 & MD 5
- Understand key quality issues
- Plan an audit against a set of audit criteria
- Successfully execute a quality management systems audit
- Create clear, concise & relevant audit reports
- Communicate the audit findings to a client

The course uses a variety of learning methods including taught sessions, discussions and practical exercises and roles plays to achieve its aims. However, the procedures, work instructions and data are typical and could relate to many different enterprises equally. The practical exercises have been carefully designed to focus upon issues that commonly arise during QMS audits.

Pre-Requisites

Completion of secondary education.

An understanding of report writing is desirable.

The students are expected to have acquired the following prior knowledge:

a). Knowledge of the following:

- The Plan, Do, Check, Act (PDCA) cycle.
- The relationship between quality management and customer satisfaction.
- Commonly used quality management terms and definitions and the 7 Quality Principles as given in ISO 9000.
- The process approach used in quality management.
- The model of a process based Quality Management System, the structure and content of ISO 9001.

b) Knowledge of the requirements of ISO 9001, which may be gained by completing an IRCA, certified QMS Foundation Training course or equivalent

Refreshment

Refreshments and lunches are provided throughout the course. For accommodation and evening meal arrangements, please contact your local Bureau Veritas Certification office.

For Registration :

<https://bit.ly/PublicTrainingBVI>



Pre-course Study Materials

With the aim of enabling students achieving this prior knowledge, Bureau Veritas Certification will provide study material in advance. Students are required to study the material and also Complete the assignments and test quiz and come prepared to the venue.

Contents

Quality Management Systems overview

- What to look for in Quality Management System
- Audit techniques
- What to look for in "Context of the Organization"
- What to look for in "Leadership"
- What to look for in "Planning for QMS"
- What to look for in "support"
- What to look for in "operation"
- What to look for in "Performance Evaluation & Improvement"
- Accreditation process (ISO17021, IAF MD1)
- Determining Audit time (IAF MD5)
- Auditor competence (ISO 19011, CQI-IRCA norms)
- Practical exercises & feedback
- Role plays

There is a two-hour examination for this course. Electronic devices, including laptops and mobile phones, are not permitted into the examination room. Delegates will also be assessed on the basis of their progress throughout the exercises. Delegates who successfully complete both the examination and the continuous assessment will be awarded a certificate of Successful Completion and will satisfy the training requirements for initial certification as an CQI-IRCA QMS Auditor.

Training will be held on:

> 10 - 14 July 2023

> 11 - 15 September 2023

> 4 - 8 December 2023

Location: **Jakarta**

Fee: **IDR 7.500.000,- / Participant**

(Inclusive Training Material, Certificate, Coffee Break and Lunch) (Exclusive VAT 11%)

For Registration Feel Free to Contact Us :

Olivia Anjanettee

0822 9826 6591 / 0811 1918 0747

olivia.anjanette@bureauveritas.com

PT BUREAU VERITAS INDONESIA

Wisma 76 Building, 21st Floor

Jl. Let. Jend. S. Parman Kav.76, Slipi, Palmerah - Jakarta Barat 11410

Email: MKTcertification.indonesia@bureauveritas.com

Phone: +622153666861