



To Whom it may concern

Ref. : IFCC FM Audit – PT. Riau Indo Agropalma

Subject : Stakeholder consultation for the IFCC Forest Management Certification of PT. Riau Indo Agropalma (8,106.65 ha), Tanjung Simpang Village, Pelangiran Subdistrict, Indrahilir District, Riau Province, Indonesia

Bureau Veritas Certification (BVC), an independent certification body, has been appointed to perform an IFCC forest management certification audit for **PT. Riau Indo Agropalma (RIA)** with areas of **10,113.91 ha, Tanjung Simpang Village, Pelangiran Subdistrict, Indrahilir District, Riau Province, Indonesia**

The audit will take place between **24 to 27 February 2020**, to evaluate conformity with the standard IFCC ST 1001:2013 (Sustainable Forest Management) and related verifiers developed by BVC. This standard is available for download in the IFCC Website

The representative RIA management is:

Isra Meddy,
Telephone :
e-mail : isrameddy2810@gmail.com

The certification audit will cover Social, Economic, and Environmental aspects of forest management in conformity with the IFCC certification requirements, and BVC evaluation process.

BVC welcomes and would appreciate any comment and/or remark regarding the performance and forest management practices of **PT. RIA**. We would be very grateful if you can provide specific and factual information on any

Kepada Para Pemangku Kepentingan

Ref. : Audit PHL IFCC – PT. Riau Indo Agropalma – Additional Surveillance

Perihal : Konsultasi Pemangku Pihak untuk Audit Sertifikasi Pengelolaan Hutan Lestari PT. Riau Indo Agropalma (8,106.65 ha), Desa Tanjung Simpang, Kecamatan Pelangiran, Kabupaten Indragiri, Provinsi Riau, Indonesia

Bureau Veritas Certification (BVC), adalah badan sertifikasi independen, telah ditunjuk untuk melakukan Audit Pengelolaan Hutan Lestari berdasarkan standar IFCC untuk **PT. Riau Indo Agropalma (RIA)** di luasan **10,113.91 ha, Desa Tanjung Simpang, Kecamatan Pelangiran, Kabupaten Indragiri, Provinsi Riau, Indonesia**

Audit akan dilakukan pada tanggal **16 sampai 19 February 2021**, untuk mengevaluasi kesesuaian berdasarkan standar IFCC ST 1001:2013 (Pengelolaan Hutan Lestari) dengan parameter yang dibuat oleh BVC. Standar ini dapat diunduh di dalam portal IFCC.

Perwakilan manajemen RIA adalah:

Isra Meddy,
Telephone :
e-mail : isrameddy2810@gmail.com

Audit sertifikasi ini mencakup aspek Sosial, Ekonomi, dan Lingkungan dari kegiatan pengelolaan hutan, sesuai dengan persyaratan sertifikasi IFCC, dan proses evaluasi BVC.

BVC mempersilahkan dan menghargai setiap masukan dan/atau catatan terkait dengan kinerja dan kegiatan pengelolaan hutan **PT. RIA**. Kami sangat menghargai jika Bapak/Ibu dapat memberikan informasi dan data yang spesifik dan

issue or problem you may have observed so that the situation can be investigated during the audit and evaluated against IFCC certification requirements.

We would also be happy to meet you and any other interested stakeholder to discuss IFCC certification requirements, BVC processes and/or the performance of the Company. Please do not hesitate to contact us if you think that such meeting would be important. Our audit team would be happy to discuss particular issues and answering any questions you may have during such meeting.

This stakeholder consultation process is open until **27 March 2019**. BVC will take into account all comments received during this period, and also any comment received during the audit. Comments received after the audit may also be considered and treated in accordance with BVC complaints and disputes handling process.

All information provided to BVC will be held strictly confidential.

Please do not hesitate to forward this stakeholder consultation letter to anyone who hasn't receive it and may be interested in this certification process, and we thank you in advance for any comment or observation you may have, and your co-operation.

faktual terkait dengan aspek atau masalah yang terdeteksi sehingga masukan tersebut dapat ditelusuri pada saat audit dilaksanakan.

Kami juga merasa senang apabila dapat bertemu langsung dengan bapak/ibu atapun pemangku kepentingan lainnya untuk berdiskusi lebih lanjut mengenai persyaratan sertifikasi IFCC, proses sertifikasi BVC, dan/atau kinerja dari perusahaan. Jangan ragu untuk menghubungi Kami apabila pertemuan perlu dilaksanakan. Tim audit BVC akan merasa senang untuk mendiskusikan persoalan khusus dan menjawab berbagai pertanyaan yang disampaikan ketika pertemuan dilakukan.

Proses konsultasi pemangku kepentingan ini terbuka hingga tanggal **19 Maret 2021**. BVC juga menerima masukan selama audit berlangsung. Masukan yang diterima setelah audit dilaksanakan akan dipertimbangkan dan ditangani lewat Prosedur Penanganan Keluhan dan Perselisihan.

Seluruh informasi yang disampaikan kepada BVC bersifat rahasia.

Jangan ragu agar para pemangku kepentingan juga membantu menyebarkan surat pengumuman publik ini. Terutama kepada para pihak yang juga berkepentingan atas RIA yang belum teridentifikasi oleh BVC.

Atas perhatian dan kerjasama yang diberikan, Kami ucapkan terima kasih

Contact details for providing comments/Komentar dapat ditujukan kepada:

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*PS: Please note that Bureau Veritas Certification has developed a formal procedure for the resolution of any complaint or dispute that may be raised by interested parties. This procedure can be found on-line at:
<http://www.bureauveritas.com/Home/AboutUs/Businesses/Certification/AboutUs/ComplaintManagement>*