

SHANGRI-LA RESIDENCES, JAKARTA
FIRST INTERNATIONAL APARTMENTS IN JAKARTA TO RECEIVE
SAFEGUARD HYGIENE EXCELLENCE AND SAFETY LABEL
BY BUREAU VERITAS

Jakarta, 29 September 2020 – Shangri-La Residences, Jakarta provides comfortable and stylish living accommodation in 168 apartments, garden unit suites and magnificent penthouses. To discover effortless luxury, exceptional comfort and Asian hospitality, unlock the unparalleled private world of Shangri-La Residences, Jakarta, where everything is at your doorstep. This professional philosophy of well-being and convenience is also supported in the hygiene and health sector, which is well-managed and is an important focus for management.

Given the large-scale social distancing phase and moving forward towards a ‘new normal’, we strive for tenants to enjoy even greater peace of mind during their stay at Shangri-La Residences, Jakarta. The residences is the proud recipient of Indonesia’s first International Apartment SafeGuard Hygiene Excellence and Safety Label by Bureau Veritas (BV), a world leader with a 192-year legacy in providing testing, inspection and certification services.

Shangri-La Group is looking to obtain the same independent third-party certification for its sister properties in Indonesia and in the Southeast Asian and the Australasia regions. Designed to support operational restart activities in the hospitality and restaurant industries globally, the SafeGuard Label is part of the "Restart Your Business with BV" programme. The holistic programme is developed by Bureau Veritas’ Health, Safety and Hygiene experts and has certified 1400 businesses globally thus far, with close to 700 more businesses being certified in progress.

A field audit was carried out across all areas in Shangri-La Residences, Jakarta at the end of August 2020, to ensure the residences has implemented ample hygiene and safety protocols that meet local and international regulations, as well as global best practices.

In recent months, the residences has stepped up significantly in its measures to keep colleagues and tenants safe. These include the use of personal protective equipment such as masks for all staff and tenants, mandatory temperature screenings and a declaration form to be filled-in via our apps for every visitor to the residences. Furthermore, increased cleaning and disinfection frequency across all areas of the residences, particularly ‘high touch areas’, and safe distancing measures have been implemented, with contactless tenant interactions being encouraged in the residences, as well as the restaurant and all other facilities. Lastly, new technologies such as electrostatic spraying devices and ultra-violet light technology are also being utilised.

Mr. Robert Greijmans, Property Manager at Shangri-La Residences, Jakarta said: “At Shangri-La Residences, the safety and wellbeing of our tenants and colleagues is our highest priority. We will make our best efforts to ensure their safety and to provide a healthy working place for our colleagues and for our tenants at their home away from home. To follow safety and hygiene protocols, it is our commitment to take care of our tenants and colleagues, and we will continue looking after them as our big family, especially during the current tough situation”.

Mr. Vincent Bourdil, Vice President of Bureau Veritas South-East Asia said: “We are very pleased to work with Shangri-La Residences, Jakarta and to support the Group’s properties in Indonesia and the rest of Southeast Asia and the Australasia region. Bureau Veritas’ SafeGuard Label certification enables Shangri-La Residences to not only meet tenants’ expectations, but also to reassure its staff and employees that they can perform their duties confidently, with the appropriate hygiene and safety measures in place. We are proud to contribute to rebuilding a World of Trust in this ‘New Normal’.”

For a list of entities that have received the Safe Guard Hygiene Excellence and Safety Label by Bureau Veritas, please visit: <https://restartwith.bureauveritas.com>

About Shangri-La Residences, Jakarta

Combining the optimum in comfort and convenience with a warm homely atmosphere, Shangri-La Residences, Jakarta offers five-star luxury, along with its famous Shangri-La hospitality at your home away from home. Comprising 161 spacious units, from 2 bedroome

units and including three-storey penthouses with floor to ceiling glass windows that offer breath-taking views of downtown Jakarta. The residences is welcoming of families and features a barbeque area; children's playroom, a playground, as well as access to the hotel water park and pool. The glass-walled gym overlooks the 32-metre swimming pool, creating a relaxed environment. Please visit <https://www.shangrila.com/jakarta/shangrila/>.

About Bureau Veritas

Bureau Veritas is a world-leading provider in testing, inspection and certification. Created in 1828, the Group has more than 78,000 employees located in more than 1,500 offices and laboratories around the globe. Bureau Veritas helps its clients to improve their performance by offering services and innovative solutions in order to ensure that their assets, products, infrastructure and processes meet standards and regulations in terms of quality, health and safety, environmental protection and social responsibility.

Bureau Veritas is listed on Euronext Paris and belongs to the Next 20 index. Compartment A, ISIN code FR 0006174348, stock symbol: BVI. For more information, visit www.bureauveritas.com , and follow us on Twitter (@bureauveritas) and LinkedIn.

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Shangri-La Hotels and Resorts, an iconic flagship brand of the Shangri-La Group, currently operates over 80 deluxe hotels and resorts with a room inventory of over 35,000. Renowned for its distinctive Asian hospitality, the Company has properties in Australia, Canada, Mainland China, Hong Kong SAR and Taiwan, Fiji, France, India, Indonesia, Japan, Malaysia, Maldives, Mauritius, Mongolia, Myanmar, Philippines, Singapore, Sri Lanka, The Sultanate of Oman, Thailand, Turkey, the United Arab Emirates and the United Kingdom. The group's award-winning Golden Circle loyalty programme extends to all properties of Shangri-La Hotels and Resorts worldwide. For more information, visit www.shangri-la.com.

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